



Menu

Shop

Log In/Register

Contact

Search



# Individual & family plans

Find a 2015 plan that works for you and enroll from November 15, 2014 - February 15, 2015.

Shop for a plan

Step One: Log in to Aetna Navigator.

Aetna Navigator – Print Temporary ID Card Tutorial

## What's New

Information on Ebola planning and prevention >

Needed: real-world, real-time approaches to reaching the underserved >

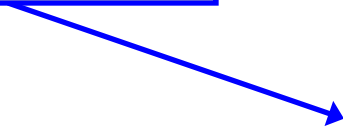
Legal notices: Health benefits & health insurance plans contain exclusions and limitations >



[+] Feedback



**Step Two:** Enter your User Name and Password and click “Secure log in”.



## Member Log In

User name

[User name tips](#)

Password

[Password tips](#)

**Secure log in**

Forgot [user name](#) or [password](#)?

### First-time users

Please sign up for an account.  
You will create a user name and password.

**Register now**

[Take a tour](#)

**Step Three:** On your personalized home page, click on “Get an ID Card” from the menu on the left.

Type your question here

ASK ANN



**Step Five:** Click on “View/Print ID Card” (you can also order a replacement card, if needed).

Home Coverage & Benefits

You are logged in as SUBSCRIBER

- I want to...
- Ask Ann to help me compare costs
- Find a Doctor, Dentist or Facility
- Get an ID Card**
- View Personal Health Record
- Take a Health Assessment
- Order Medications
- Check my Pharmacy Order Status
- Estimate Drug Costs
- Find a Form
- More...

## Get an ID Card

[Learn More About Your ID Card](#)

Ordering a new ID card is easy.

### 1 STEP ONE

Select a member and card type. Then click VIEW CARD.

**Choose a Card**

MEMBER NAME

CARD TYPE

**VIEW CARD**

### 2 STEP TWO

**VIEW/PRINT ID CARD**

**ORDER A REPLACEMENT CARD**

(You should get your new card in 7 to 10 business days. If you need to see a doctor before then, please print an id card. Note: If you recently changed your PCP/PCD, this change will not be reflected on the ID Card for 5 to 7 days)

Your last ID card was mailed on 6/1/2011

**Step Four:** Select a member and card type (example: medical or dental), and click “View Card”.

**CHOICE POS II**

**ID W1234 56789**

NAME	RX BIN# 610502
01 SUBSCRIBER	
HEALTH PLAN (80840) 9140860054	
GRP: 123456-010-00002	PCP \$ 25.00
PCP: ABC FAMILY PRACTICE	SPC \$ 35.00
02 DEPENDENT	PCP: ABC FAMILY PRACTICE
03 DEPENDENT	PCP: ABC FAMILY PRACTICE
04 DEPENDENT	PCP: ABC FAMILY PRACTICE
05 DEPENDENT	PCP: ABC FAMILY PRACTICE

www.aetna.com PAYOR NUMBER 80054 0110

Benefits are administered by Aetna Life Insurance Company or affiliates. Card does not guarantee coverage. For questions on mental health/substance abuse coverage, or to precertify, call 1-800-424-4047. You must choose a primary care physician (PCP), and referrals are required. Your PCP must issue referrals before the service except for direct access benefits or emergencies. If you do not obtain referrals, your benefits will be reduced. EMERGENCY: Call 911 or go to nearest emergency facility. Notify Member Services as soon as possible after treatment.

**We are here to help**

Ask Ann  
Virtual Assistant

**ASK A QUESTION**

[E-mail us](#)  
[Contáctenos](#)  
[More contact options](#)

To print this ID card, please select the print icon from the tool bar.

**aetna**<sup>SM</sup> NAP

CHOICE POS

**ID W1234 56789**

NAME 01 SUBSCRIBER RX BIN# 610502

HEALTH PLAN (80840) 9140860054 PCP \$ 25.00  
GRP: 123456-010-00002 SPC \$ 35.00  
PCP: ABC FAMILY PRACTICE

02 DEPENDENT PCP: ABC FAMILY PRACTICE  
03 DEPENDENT PCP: ABC FAMILY PRACTICE  
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EL PASO AETNA  
PO BOX 981106 TX 79998-1106

MEMBER SERVICES 1-888-888-8888  
PROVIDERS CALL 1-888-632-3862  
RX MEMBER SERVICES 1-888-888-8888

AT0152

**Step Six: Use your browser's Print command to print the Temporary Member Identification.**