

Emergency Response Team (ERT) Overview & Next Steps

May 2020



A white rectangular card is centered on a rustic, weathered wooden surface. The card features the words "Thank You!" written in a black, cursive script. Below the text, in the bottom right corner of the card, is a small, solid red heart. The wooden background has a prominent grain and some darker, textured areas.

Thank You!



We appreciate your willingness to be part of the ERT!

Session Ground Rules

1. Keep your phone on mute unless you have a question
2. Please...don't put the call on hold
3. We will pause regularly for questions
4. Ask questions either out loud or using the CHAT feature

Quick Introductions

Please share...

- Your name
- Your location
- Your role
- Are you able to view the slides?
- One main question you have about the ERT that you hope to have answered today



Topics

- What is the Emergency Response Team (ERT) and why is it needed?
- What are the requirements for being a member of the ERT?
- What training will be required of the ERT?
- Emergency Response Playbook
- Additional resources
- Next steps



What is the Emergency Response Team (ERT) and why is it needed?

- We are creating an Emergency Response Team (ERT) is to provide front-line, essential support in the event of a COVID-19 outbreak in one or more of our communities.
- We also need to backfill positions that go to support residents in a COVID-19 positive environment.
- If this were to happen, we would need additional team members in positions such as Direct Care Workers (RNs/LPNs, CNAs, Caregivers), housekeepers, cooks and maintenance.
- Your commitment to the ERT applies to our current situation and may also apply to future outbreaks

What are the requirements for being a member of the ERT?

- Participate in up-front training to include:
 - Zoom training on required processes and procedures to follow if the ERT is initiated (up to 2 hours)
 - Sun Health University Emergency Preparedness courses (30-40 minutes)
 - Job-specific training, if needed (time requirement depends on position)
- Participate in weekly ERT updates
 - Need to set a regular day & time (or more than one choice)
 - We will record each session to view on your own if needed
 - You can also reach out to Jeff Miller, Leilani Anderson or Alicia Valenzuela for an update
- Be able to work as an ERT member immediately if an emergency occurs, at any location needed
- Provide onsite, direct support in identified role(s) for the duration of the situation
- We continue to update availability of PPE and our #1 priority is to keep all team members safe in a situation such as this – we are now getting access to a lot more supply

What training will be required of the ERT?

Training for All ERT Volunteers – Sun Health University

- Coronavirus Precautions and Prevention: Common Sense Hygiene (8 minutes)
- Coronavirus Precautions and Prevention: Coronavirus Preparedness (3 minutes)
- Infection Prevention (25 minutes)

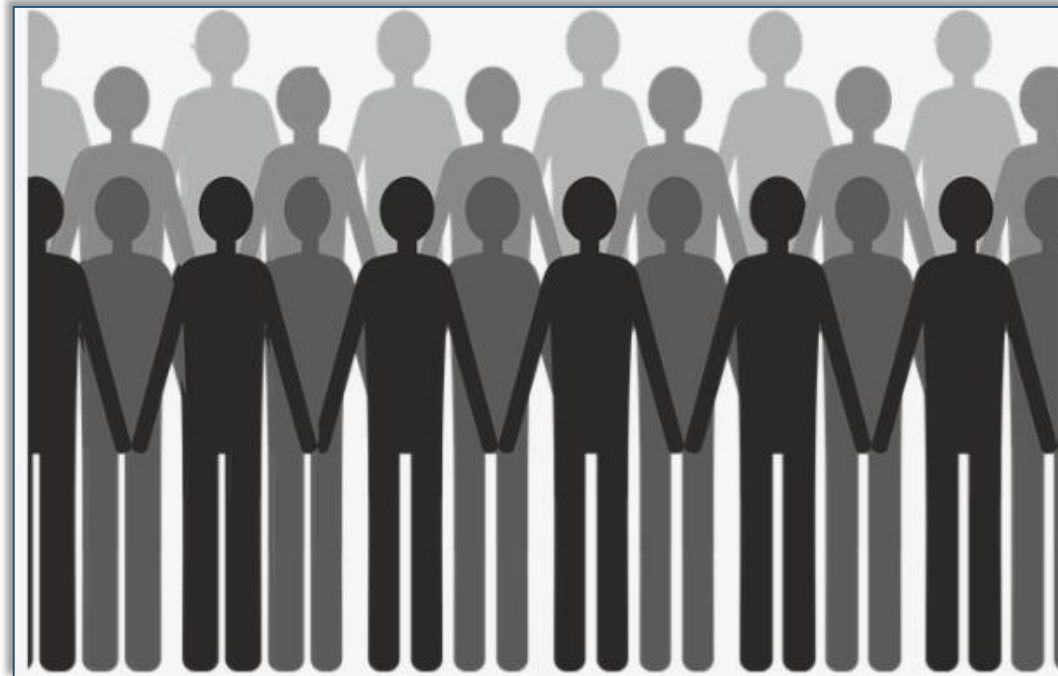
Job-specific Training for Specific ERT Volunteers

- Length and content of training varies by position

All training must be completed to be a full member of the ERT and be compensated extra for it.

ERT Playbook

- ERT Playbook overview
- Frontline vs. Backfill Team Members



Next Steps

- We are determining what additional compensation we can provide to ERT volunteers
- We will have position-specific training plans outlined by end of next week
- We will schedule a weekly check-in call starting next week (up to 60 minutes maximum) to:
 - Share updates
 - Make sure all are still able to be a member of the ERT

Additional Resources on the Employee Portal

- [Fighting the Coronavirus at Work and Home](#)
- [PPE and Isolation Guide](#)
- [Guidelines for PPE use during COVID-19 4/24/20](#)
- [Proper Use of PPE during COVID-19](#)

Questions

What other questions do you have?