



We will identify dedicated team members to provide direct care for residents positive for COVID-19, so as to limit the number of direct care workers who are exposed. In addition, we will limit or restrict the team members who enter the room of residents positive for COVID-19. They should only enter the room if their work is essential.

Process for Outbreak in Health & Rehabilitation Center – Assisted Living/Memory Support

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Resident meals are brought through rear of building, and a meal staging area is created for pickup by nursing staff;
- Visitors deemed essential are allowed to care for the resident while wearing full PPE, to include Hospice, home health and family members in an end of life situation;
- Communicate with Maricopa County DHS for assistance with process.

Process for Outbreak in Health & Rehabilitation Center – SNF

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Resident meals are brought through rear of building, and a meal staging area is created for pickup by nursing staff;
- Only one resident found positive is required to authorize the establishment of a dedicated area (COVID-19 unit) within a campus;
- Any resident who is newly admitted will be placed on a 14 day quarantine in a Presumed COVID-19 unit;
- If any resident displays COVID-19 symptoms, they will be transferred to the Active COVID-19 unit;
- If any resident within the SNF outside of a dedicated COVID-19 unit tests positive, all SNF residents will be placed on isolation precautions for 28 days;
- Visitors deemed essential are allowed to care for the resident while wearing full PPE, to include Hospice, home health and family members in an end of life situation;
- Communicate with Maricopa County DHS for assistance with process.

Process for Outbreak in Independent Living

- In the case of a resident positive for COVID-19 or resident with multiple symptoms, the Positive IL, Team Member Tracing and Resident Tracing Checklists are utilized by the campus management; both documents have been forwarded to other communities for revision and use;
- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- If needed, a temporary “hall monitor” position will be implemented and staffed by available campus team members to restrict interaction between residents; the hall monitor position is staffed for the first 24-72 hours of a positive COVID-19 outbreak and is adjusted as needed to ensure compliance and education;
- Paperless orders are used for meals, which are then placed outside the resident’s door;
- Visitors deemed essential are allowed to care for the resident while wearing full PPE, to include Hospice, home health and family members in an end of life situation;
- Infected Grandview Terrace, La Loma Village, and The Colonnade Independent Living resident(s) self-isolate in their apartment for 14 days, if able to manage their own care and needs or if a caregiver/family member can manage their care;
- If The Colonnade Independent Living infected residents symptoms worsen, they will be transferred to a higher level of care;
- Communicate with Maricopa County DHS for assistance with process.



Multiple cases at all three campuses

- Communicate with Maricopa County DHS for assistance with process;
- Refer to previous guidelines.

PPE Use-COVID-19 Positive (tested)

- Team members will refer to the guidelines as outlined in the Proper Use of Personal Protective Equipment with COVID-19 policy;
- Place trash cans by doors to dispose of PPE and single use items;
- Average daily use of PPE (per resident/per day)
 - 1-2 goggles or face shields (can be re-used after cleaning)
 - 2-3 masks (surgical or N95), sizing may be required for corrective fit
 - 40-50 gowns
 - 80-100 disposable gloves
- Team members will be instructed in the appropriate use of PPE for each resident status as outlined in the Guidelines for Personal Protective Equipment (PPE) during COVID-19 policy;
- To ensure Sun Health team members have the proper PPE, Sun Health will follow the CDC guidelines for the extended use of N95 masks; This will include issuing multiple N95 masks to the staff working directly with COVID-19 residents who have tested positive, are awaiting test results, or are showing positive symptoms of COVID-19; The number of masks per team member will depend on many factors, including how long and how many shifts the team member is expected to work, as well as the number of days between shifts.

Additional Training

- Donning and doffing of PPE (EVS, Nursing, and others on an as-needed basis);
- Nasopharyngeal (NP) collection of samples for testing (Nursing);
- Resident room and unit terminal cleaning (EVS and others on an as-needed basis);
- Protocol for communicating with Maricopa County DHS regarding cases (Management);
- Team members preparing to go home (all exposed team members).

Sanitizing Process

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department; terminal cleaning must be done within 24 hours and entry is not allowed for 72 hours afterwards, once a unit vacated;
- Post precaution/isolation signs on doors and hallways;
- Increased cleaning of commonly touched areas;
- Cease rounds if not necessary to care for resident(s);
- Place trashcans by doors to dispose of PPE and single use items;

Isolating the Virus

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Both Independent and Assisted Living residents will self-isolate for 14 days if tested positive or show signs of the virus;
- If Independent and Assisted Living residents worsen, resident(s) are transfer to COVID-19 unit in the SNF or healthcare facility;
- Cease rounds if not necessary to care for resident(s);
- Place trash cans by doors to dispose of PPE and single use items.



Emergency Response Playbook

- After vacancy by residents positive for COVID-19, room sterilization (misting) will be completed by 3rd party vendor;
- Travel between campuses ceases for team members;
- With guidance from the Maricopa County DHS, and depending on severity of outbreak, the closure of the affected area of building or the entire building.

Minimize Number of Exposed Team Members

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Have dedicated staff for the residents, based on acuity and number infected, one nurse (5+ nurses per week) and one CNA (if needed) for COVID-19 unit;
- Two dedicated COVID-19 unit housekeepers for unit;
- Medical visits conducted through Tele-Doc;
- Dedicated staff shower;
- Resident meals are brought through rear of building, and a meal staging area is created for pickup by nursing staff;
- Healthcare workers can continue to work if asymptomatic;
- No internal transfers to different areas, departments, or campuses;
- Healthcare team provides wellness checks;
- Team members will only be allowed into contaminated (occupied/unoccupied) rooms after being properly trained on the proper use of PPE.



Isolating the Virus

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Residents who have tested positive will be required to self-isolate for 14 days;
- If infected residents' symptoms worsen, resident(s) will be transferred to an higher level of care;
- Cease rounds if not necessary to care for resident(s);
- Ensure all items used by resident are either disposed of in red hazardous materials bags or sanitized according to CDC guidelines;
- Place trash cans by doors to dispose of PPE and single use items.
- After vacancy by residents positive for COVID-19, room sterilization (misting) will be completed by 3rd party vendor;
- Travel between campuses ceases for team members;
- With guidance from the Maricopa County DHS, and depending on severity of outbreak, the closure of the affected area of building or the entire building.

Minimize Number of Exposed Team Members

- Follow established sanitizing guidelines, checklists, and daily inspections by campus EVS department;
- Post precaution/isolation signs on doors and hallways;
- Have dedicated staff for the residents, based on acuity and number infected, one nurse (5+ nurses per week) and one CNA (5+ CNAs per week as needed) for COVID-19 unit;
- Two dedicated COVID-19 unit housekeepers for unit;
- Medical visits conducted through Tele-Doc;
- Dedicated staff shower;
- Resident meals are brought through rear of building, and a meal staging area is created for pickup by nursing staff;
- Healthcare workers can continue to work if asymptomatic;
- No internal transfers to different areas, departments, or campuses;
- Healthcare team provides wellness checks;
- Team members will only be allowed into contaminated (occupied/unoccupied) rooms after being properly trained on the proper use of PPE.