Enrolling in UPC

1. Go to your UPC dedicated link

Example:

www.unitedpetcare.com/123company

2. To view our in-network <u>Vets</u> click here. Once you have found a provider you like, click on "Enroll Today" to start enrolling!



If you would like to explore our veterinary network before you begin, please visit this page.

To compare programs, please review this chart.

Follow the simple steps below to enroll in United Pet Care!

- 1. Begin enrollment by creating an account please use your work email if you have one!
- 2. Tell us about yourself so that we can get in touch with you
- 3. Select your Employer and provide your Employee ID and Work Location if you have one
- 4. Tell us about your pets add as many as you have!
- 5. Select your primary care veterinarian from our network of providers
- 6. Confirm your selections be sure to review our Program Comparison so you know what savings to expect
- 7. Accept your monthly rate and effective date
- 8. Login to your Member Portal account to manage your Membership!



3. The first page the EE will provide some contact information and create their member portal password – Their portal account creates during the enrollment process

	Welcome to the new portal! Please bear with us while we work out some bugs.			
United Pet Care	Register			
Account and Profile				
	Begin enrollment with an account			
Pet and Vet Details	Create your account and save your progress			
Finalize & Payment	Email			
	First Name Last Name			
	Password			
	Must be least 8 characters and include one uppercase, one lowercase, and a symbol.			
	Confirm Password			
	Both passwords must match			
	 Fagree to an the remits and Fireby Policy I agree to receive occasional, relevant messages regarding my account from United Pet Care 			
	Next X			
	Provide Email, name and create password. Then hit "Next"			

4. The next page the EE will complete the remainder of their contact info

United Pet Care	Profile					
Account and Profile						
Pet and Vet Details	Let's get acquainted Tell us more about yourself	3				
Finalize & Payment	Phone		Alternative Email (Optional)		How did you hear about us? (Optional)	
	Home Address					
	City			State	Zip	
				Alabama	•	
						Next
	Pro	ovide remaining cont	act info and then hit	"Next"		

5. The next page the EE's will choose how they enroll ****They must select "YES" when asked if they are enrolling through their employer to pay via** payroll deduction, if they choose no the system will prompt them for payment information and they will not receive the special payroll deduct rate"



6. Next, the EE will need to type in their employer's name:

United Pet Care	Employer		
Account and Profile			
	Great - who's your employer?		
Pet and Vet Details	Start typing and if your employer offers United Pet Care it will show in the list		
Finalize & Payment	Q career		
	Career Group Companies		
	Don't see your employer? They may not offer United Pet Care. Still have questions? You can contact us for help.		

7. Next they will be asked for their Employee ID:

United Pet Care	Employer
Account and Profile	
Pet and Vet Details	Provide us with any additional employer details What is your employee ID?
Finalize & Payment	Employee ID

8. Then they click <u>here to enter their pet information in the pop-up window</u>:



9. The Pet Section will look like this when a pet has been added Successfully:

United Pet Care	Add Pets Add as many pets as you need		
Pet and Vet Details		Edit	
Finalize & Payment	Stella		
	Pit Bull	5	

10. EE's will need to enter the information below to pull up our in-network Primary Care Vets to select from

Account and Profile Zip Code Pet Accepted Specialties Pet and Vet Details Dogs, Cats - Any - Search Vet	United Pet Care	Choose a Clinic Select a clinic in your area			
Pet and Vet Details Dogs, Cats - Any - Search Vet	Account and Profile	Zip Code	Pet Accepted	Specialties	
	Pet and Vet Details		Dogs, Cats	- Any	Search Vet

Finalize & Payment

11. Members just need to click on the provider they would like and click "Next" to select this PCV.



Back

Next

12. After the vet selection is made, the EE will be taken to a conformation page to review their information. Hit Next to continue to conformation page

United Pet Care	Confirmation				
Account and Profile	Does this look co	orrect?			
Pet and Vet Details	Take a close look!				
Finalize & Payment	Name Tina Testtest	Phone 1234567895	Employer Career Group Companies	Address 123 main street anytown, AL, 11225	
	Type Dog	Name Stella	Breed Pit Bull	Age 5	Sex F
	Selected Vet	Phone		Address	Plan
	Pico Veterinary Clinic San (Clemente - 563 949-366	6-0100	415 Avenida Pico, Suite E San Clemente, CA, 92672	Preferred
	Back				Next

13. The final page confirms their rate and the Effective date of their benefit <u>*They must hit "COMPLETE" in order for the enrollment to be processed</u> <u>successfully.</u>

Last step to get covered	
Almost there - your pets will thank you later!	
Confirm Rate	
Rate \$12.50 / month	
Start Date	
First day of next month Get covered starting beginning of next month	
Back	Complete
If a member would like to become effective immediately	

If a member would like to become effective immediately they can call (602) 266-5303 and self-pay for the current month via credit card.