Fortinet VPN Multifactor Authentication Setup and Sign in

1. You will receive an email from donotreply@notification.fortinet.net with a QR code (and an Activation Code if your camera can't scan the code). You will use the QR code.

   a.

2. Download the Fortitoken Mobile app on your phone
   a. Android – find on Google Play Store
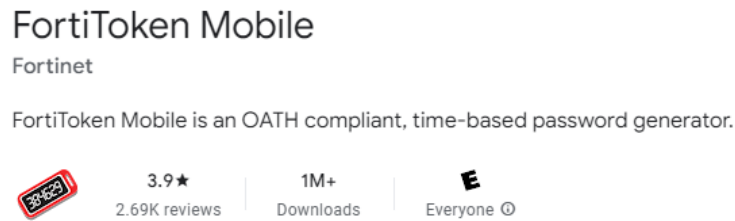
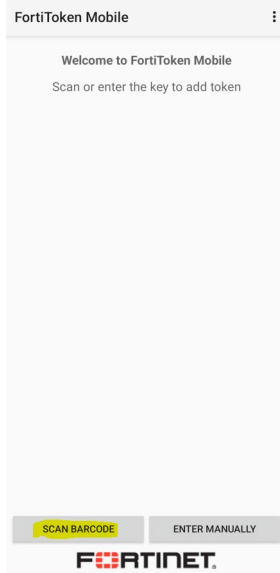   i.

   b. iOS iPhone – find on Apple App Store

      i.

3. Android setup

a. Open FortiToken Mobile application
b. If prompted to allow access to your camera, click allow
c. If prompted to send notifications, click allow
d. Once in the app, click "Scan Barcode"

   i.
e. The app will open the camera. Scan the barcode emailed to you from donotreply@notification.fortinet.net
f. The token should now be connected to your Sun Health VPN login. You should see a 6 digit code in the app

   i.

4. iPhone Setup

    a.   Open FortiToken Mobile application

    b.   If prompted to allow access to your camera, click allow

    c.   If prompted to send notifications, click allow

    d.   Once in the app, click "Scan Barcode"

        i.

    e.   The app will open the camera. Scan the barcode emailed to you from donotreply@notification.fortinet.net

    f.   The token should now be connected to your Sun Health VPN login. You should see a 6 digit code in the app
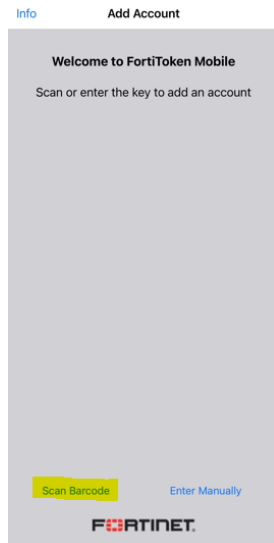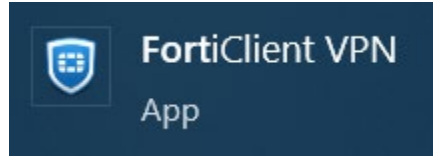
        i.

5. Sign in to VPN using Fortitoken

a. Open VPN on your computer

    i.

b. Sign in using your Firstname.Lastname as your username

c. **You must capitalize the first initial of your first name and your last name for the verification process to work.**

    i. Eg: Bob.Smith

d. Enter your computer password

    i.

e. Press Connect, the VPN will load for a second, and another box will appear for the token

    i.

f. Open the Fortitoken app on your phone to see the token code. Enter that 6 digit code in the field for Token in the FortiClient VPN program

g. You should now be connected to the VPN.