

Fortinet VPN Multifactor Authentication Setup and Sign in

1. You will receive an email from donotreply@notification.fortinet.net with a QR code (and an Activation Code if your camera can't scan the code). You will use the QR code.



[You don't often get email from donotreply@notification.fortinet.net. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

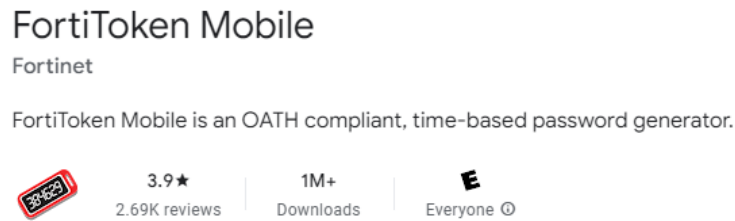
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Welcome to FortiToken Mobile - One-Time-Password software token.
Please visit <https://docs.fortinet.com/ftoken.html>
for instructions on how to install your FortiToken Mobile application on your device and activate your token.
You must use FortiToken Mobile version 2 or above to activate this token.
Your Activation Code, which you will need to enter on your device later, is

"[REDACTED]"

Alternatively, use the attached QR code image to activate your token with the "Scan Barcode" feature of the app.
You must activate your token by:
Thu Sep 21 08:28:07 2023 (GMT-7:00) Arizona, after which you will need to contact your system administrator to re-enable your activation.

- a. FortiGate
2. Download the Fortitoken Mobile app on your phone
 - a. Android – find on Google Play Store



- i.
- b. iOS iPhone – find on Apple App Store

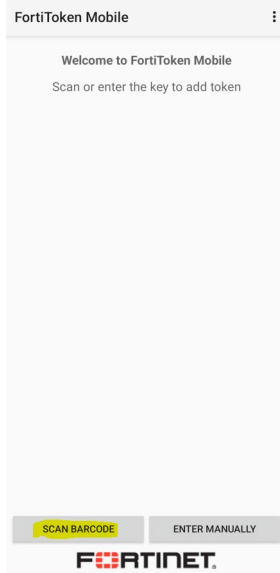


- i.

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3. Android setup

- a. Open FortiToken Mobile application
- b. If prompted to allow access to your camera, click allow
- c. If prompted to send notifications, click allow
- d. Once in the app, click "Scan Barcode"



- i.
- e. The app will open the camera. Scan the barcode emailed to you from donotreply@notification.fortinet.net
- f. The token should now be connected to your Sun Health VPN login. You should see a 6 digit code in the app

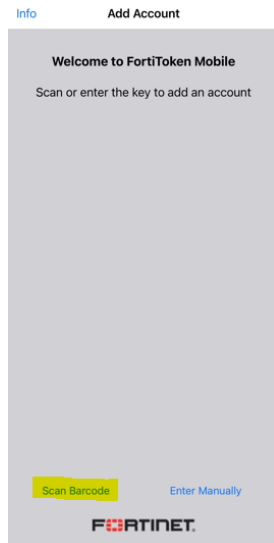


i.

Fortinet VPN Multifactor Authentication Setup and Sign in

4. iPhone Setup

- a. Open FortiToken Mobile application
- b. If prompted to allow access to your camera, click allow
- c. If prompted to send notifications, click allow
- d. Once in the app, click “Scan Barcode”



- i.
- e. The app will open the camera. Scan the barcode emailed to you from donotreply@notification.fortinet.net
- f. The token should now be connected to your Sun Health VPN login. You should see a 6 digit code in the app

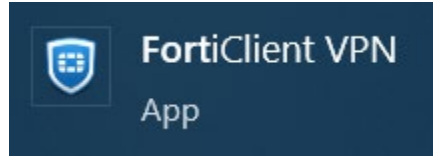


i.

Fortinet VPN Multifactor Authentication Setup and Sign in

5. Sign in to VPN using Fortitoken

- a. Open VPN on your computer



- i.
- b. Sign in using your Firstname.Lastname as your username
- c. **You must capitalize the first initial of your first name and your last name for the verification process to work.**
 - i. Eg: Bob.Smith
- d. Enter your computer password

VPN Name	SSLVPN	⌵	☰
Username	Bob.Smith		
Password		

Connect

- i.
- e. Press Connect, the VPN will load for a second, and another box will appear for the token

A FortiToken code is required for SSL-VPN login authentication.

VPN Name	SSLVPN	⌵
Username	
Password	
Token		

OK

Cancel

- i.
- f. Open the Fortitoken app on your phone to see the token code. Enter that 6 digit code in the field for Token in the FortiClient VPN program
- g. You should now be connected to the VPN.