

TO: Sun Health Team Members

FROM: Amy Runge, CFO
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RE: Changes in Finance Systems and Process

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The Finance Department is making a significant upgrade to our way of doing business! We are implementing a new suite of systems by Oracle. NetSuite and NetSuite Planning and Budgeting (NSPB) will replace our current Great Plains general ledger, treasury, and financial reporting system and Dynamics Budgeting for planning and budgeting systems. Implementing the Oracle suite of financial tools ensures a seamless connection between our main financial system and our planning and budgeting processes.

In addition to replacing what we already have through Great Plains and Dynamics Budget, we will see some additional benefits with a new financial platform. In the coming weeks, you will be introduced to a new process for making purchases through NetSuite. Our planning and budgeting process will soon kick off, and we are working diligently to prepare our new system to make this process easier through NSPB. That means several processes will change, including a new purchase order procedure to improve consistency and controls around the purchasing process.

When? We are working diligently to launch the new software and processes by March 1.

Why? There are many benefits of the new Oracle suite of tools. Some highlights are:

- These are cloud-based solutions that offer mobile access for on-the-go functionality.
- Designed for scalability to meet business needs as we grow.
- Minimizes manual processing through robust integration capabilities while enabling additional financial controls.
- Modern and intuitive web-based interfaces to improve user experience.
- Customizable dashboards for personalized user interaction.
- Advanced reporting and analytics tools with real-time dashboards for quick and comprehensive insights.

As always, the Finance, IT, and Program Management teams are ready to offer any help or answer any questions as we transition to this new tool.

Change is daunting, we know! We will send you more details soon about each new process and implementation schedule. As we work hard toward a smooth launch and transition, we want to thank you in advance for your adaptability and willingness to make this change with us.

Look for forthcoming memos specifically about POs and budget planning soon.